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QUALITY POLICY

The management at TUBOS CAPILARES aims to remain a renowned company in the sector of the supply and cutting of capillary tubes and cutting machines (with certified range): Sale and cutting of precision capillary tubes and rods. Sale of manual cutting machines for tubes with a diameter of up to 22mm), bases its business development on a strategic plan that has considered the perceived risks and opportunities and the expectations of the interested parties, a plan that is materialised in short, medium and long-term goals. In order to enforce, control and demonstrate its fulfilment, adapts its system to the requirements of the ISO 9001: 2015 standard, it is obligated to comply with the legal and regulatory requirements, with the demands specified by the clients and it is committed to:

- Always be well informed about how the company is going within the sector and about the data regarding the sector as a whole (sales, legal, economic, products), considering this fundamental to set the strategy and the goals.
- Collaborate with the interested parties (clients, suppliers, internal personnel) and achieve their contribution. The internal personnel will always be skilled and willing to carry out their functions competently.
- Always have the appropriate means, documental and material, in order to provide a correct service and offer customised attention to our clients.
- To monitor that the quality management system functions as established: To achieve continuous improvement through the control and measuring processes, the analysis of results, to take the pertinent actions and to plan accordingly.

This policy is made public and knowing about it and understanding it, is compulsory for all company personnel and it is available to all external interested parties.



Approved by the Management, 06/02/2018